

Volunteer Orientation – Food Pantry
The Neighborhood Center at All Saints Parish
911 Dowling Blvd, San Leandro, CA

Food Pantry Schedule:

- First Saturday of each month, beginning Nov 1
- 11:00 to 12:00 set up the food for distribution
- 12:00 to 12:45 be served lunch
- 1:00 to 3:00 distribute food
- 3:00 to 4:00 cleanup

The vibe:

- Welcoming
- Gracious
- Respectful
- Firm when necessary
- Safe – report anything disturbing immediately

Volunteer positions:

- Set up
- Outside guest management
- Sign in
- Inside guest management
- Distribution posts for each food item
- Clean up

Guest registration and welcome:

- ID required
- Signature required
- Explanation of rules and expectations

Food Pantry FAQs

1. Why is ID, signature required at registration?

The Alameda County Community Food Bank (ACCFB), from whom we obtain free produce and very low cost dry goods, requires that the food be given to Alameda County residents. They require us to register guests and report back to them to prove that we are doing so.

2. What if someone comes in without ID?

Even the homeless will usually have some form of ID. However, no one will be turned away - everyone will be given food.

3. What if someone drives up in a BMW?

No one will be turned away - everyone will be given food. We don't know anyone's situation - the car may be their home.

4. Are different food items available for the homeless?

Yes, the homeless will be directed to a distribution point where they can obtain ready-to-eat foods.

5. What if someone wants more of a particular food item?

You need to tell them kindly but firmly that this is the amount that we are able to give this time. If they are persistent, refer them to the inside guest management volunteer.

6. When will the process be perfect?

Never. We are launching a new project and will continually learn on the job and adjust. We will maintain the positive vibe and apply learnings from pantry to pantry.